



WATER SERVICES
ASSOCIATION OF AUSTRALIA

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Water industry health and safety leadership commitment

The health, safety, and wellbeing of our people, communities, and workplaces is critical. We strive to be free from harm and injury, both physical and psychological.

The Water Services Association of Australia (WSAA) is committed to helping achieve a step change in the industry's health and safety performance. We are committed to taking a focused and strategic approach to achieving impactful and sustained changes. In line with our commitment, we have further defined what this means to us and have provided the industry with guidance on the practical steps required to create this change.

The following outlines the WSAA commitment, and the guidance material through which an organisation can develop physically- and psychologically-healthy workplaces in this constantly changing world.

AS AN INDUSTRY, WE WILL:

Show genuine care for the health and wellbeing of others and ourselves

Achieve a culture of trust, respect, learning and accountability that moves beyond but still embraces effective compliance and risk management

Expect our leaders to proactively create safe and healthy workplace environments, and lead by example through their actions

Enable and empower our people to speak up, act, and make change to create safer situations

Ensure effective and collaborative relationships with delivery partners, with a priority on safe and healthy workplaces

Share our experiences and learnings from incidents and strive to stop them from recurring

Ensure our people have the time, resources and competencies to perform their job safely

Value, recognise and celebrate safety innovation and achievement

Take proactive steps to prevent harm and manage wellbeing



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In order to demonstrate our commitment to health and safety and create a step change for our industry, we have developed the following guidance documents to drive the future of health and safety in the water industry across Australia.

Organisations that work both in, or with the water industry in operation, maintenance, construction, corporate and program activities, face similar health and safety challenges irrespective of where they may be in their health and safety journey.

In considering these forces of change, the future of the work environment, and thorough consultation with WSAA members and delivery partners, we have determined that the development and advancement of health and safety performance and culture in the water industry is best achieved through two key areas, a health and safety model and mental health framework.

This guidance is designed to provide a holistic approach to progressing health and safety and management of mental health across the industry.

Water industry health and safety maturity model



Explores eight key principles that will positively direct the way organisations approach health and safety in the water industry

Water industry mental health framework



Explores eight critical areas to drive change through a pipeline of actions