

WSAA Membership

The Water Services Association of Australia is the peak industry body that connects the Australian urban water industry.

About WSAA

WSAA represent over 100 public and privately owned water, or water related organisations. Our members provide water and sewerage services to over 24 million customers in Australia and New Zealand. We are primarily an association for utilities and many of our specialist groups and activities are usually only open to utility members. This structure ensures a candid exchange of information, experiences and ideas and sets WSAA apart from other water industry associations.

Formed in 1995 WSAA is a non-profit organisation that aims to foster the exchange of information between industry, government and the community, and promote sustainable water resource management.

WSAA can demonstrate success in the standardisation of industry performance monitoring and benchmarking, as well as many research outcomes of national significance. The Executive of the Association retain strong links with policy makers and legislative bodies and their influencers, to monitor emerging issues of importance to the urban water industry. We are regularly consulted by decision makers when developing strategic directions for the water industry.

The Association facilitates collaboration, knowledge sharing, networking and cooperation in the urban water industry. Our strength lies in the support and contribution of our members, and we are proud of their collegiate attitude which has led to industry-wide approaches to national water issues.

The Association's main activities focus on four areas:

1. Fostering the exchange of information on education, training, research, water management, water and sewage treatment, water supply, sewage disposal and other matters of common interest;
2. Promoting debate on environmentally sustainable development and management of water resources and the community health requirements of public water supplies;
3. Industry performance and establishing benchmarks and industry leading practices for water service processes; and
4. Influencing national and state policies on the provision of urban water services and sustainable water resource management.

Membership

WSAA membership gives you access to a network of like-minded water professionals whose work is to support and shape the urban water industry. The Association inspires a sense of community and provides a platform for increased knowledge sharing and cooperation.

We value your involvement and offer many groups and activities for you to engage in and really make a difference.

Membership types

WSAA membership is available to public or private utilities, organisations or businesses providing water and/or sewerage services or organisations that have an interest allied to the urban water industry. We do not offer memberships to individuals.

WSAA Membership is divided into the following categories.

- **Utility Member:** A publicly owned water supply utility maintaining and providing a public service
- **Private Utility Member:** A private water supply company regulated by the government
- **International Utility Member:** A publicly owned water supply utility maintaining and providing a public service outside of Australia
- **Stakeholder Member:** Stakeholder bodies or organisations with an interest allied to the urban water industry
- **Consultant Member:** Private business with an interest allied to the urban water industry

Membership fees for 2021/22

Our annual membership fees for public and private utilities are calculated, where possible on number of water supply connections. For an estimate of these fees please contact us directly at info@wsaa.asn.au.

Our International Utility Members with more than 25,000 water supply connections receive a 30% discount, recognising that not all our services are relevant to them.

Utilities with less than 25,000 water supply connections, Stakeholder and Consultant members are charged a fixed fee as shown below.

Membership category	Annual Membership Fee
Utility Member: < 25,000 water supply connections	\$7,700
International Utility Member: < 25,000 water supply connections	\$7,700
Stakeholder Member	\$11,900
Consultant Member	\$17,900

Membership benefits

When you become a member of WSAA all your people get access to a range of industry services and products designed to help you collaborate, influence, continually improve and in turn provide quality and value to your customers.

WSAA support our members by providing five crucial services:

NETWORKING	ADVOCACY	ACCESS	EXPOSURE	INFORMATION
WSAA's events program gives our members the chance to network with peers, experts and business leaders both nationally and internationally. Our events cover all sectors in the water industry, in a variety of formats and provide the ideal environment to expand your professional network.	The WSAA Board and its committees develop positions on issues affecting our members. Through these positions we can influence national and state policies on the provision of urban water services and sustainable water resource management.	WSAA provides you access to a diverse range of committees, networks, projects and discussions. Our activities focus on current and future industry challenges, innovation, best practice and everything that supports your organisation to continuously improve.	As the peak body of the Australian water industry, we offer a strong advantage for businesses associated with our services and events. Your organisation can be seen and allied with some of the biggest names and thought leaders in the business.	WSAA is committed to providing up to date information and trusted data and resources for members on issues affecting their business. We work hard to ensure you know the essentials for best practice and utility excellence.

Utility Member benefits:

- Invited to all WSAA Members Meetings (held three times a year for MD/CEO or nominated representative) and an annual WSAA MD and Chairs Forum
- Eligible to sit on all WSAA Board Committees (there are three Board Committees – Customer and Industry Leadership, Liveable Communities and Utility Excellence)
- Representation on all specialist Networks/Communities of Practice
- Invited to all WSAA Network meetings and events
- Access to the WSAA team
- Free suite of WSAA Codes available online
- Eligible to apply for the WSAA Young Utility Leaders program
- Exposure to the WSAA utility membership
- Informed and consulted on emerging issues
- Eligible to take part in all WSAA subscription projects
- Regular MD and CEO update
- Full access to members site including online discussions and information sharing
- Logo displayed on WSAA website

*Consultant Members and Stakeholder Members are eligible for a 50% discount on the WSAA Shop. Consultant and Stakeholder Members do not get full access to the Members community site and benefits.

Our Members

UTILITY MEMBERS



WA

- Aqwest
- Busselton Water
- City of Kalgoorlie-Boulder
- Water Corporation

NT

- Power and Water Corporation

SA

- SA Water

TAS

- TasWater

ACT

- Icon Water

QLD

- Banana Shire Council
- Cairns Regional Council
- City of Gold Coast
- City of Ipswich
- City of Townsville
- Gladstone Area Water Board
- Gladstone Regional Council
- Isaac Regional Council
- Logan City Council
- Mackay Regional Council
- Mount Isa Water Board
- Redland City Council
- Seqwater
- Southern Downs Regional Council
- SunWater
- Toowoomba Regional Council
- Unitywater
- Urban Utilities
- Western Downs Regional Council
- Wide Bay Water

NSW

- Byron Shire Council
- CENTROC
- Central Coast Council
- Dubbo City Council
- Eurobodalla Shire Council
- Goldenfields Water Board
- Hunter Water
- Kempsey Shire Council
- Lismore City Council
- MidCoast Water
- ORANA
- Port Macquarie-Hastings Council
- Queanbeyan-Palerang Regional Council
- Riverina Water
- Rous Water
- Sydney Water
- Tweed Shire Council
- WaterNSW

VIC

- Barwon Water
- Central Highlands Water
- Coliban Water
- East Gippsland Water
- Gippsland Water
- Goulburn Valley Water
- Goulburn Murray Water
- Greater Western Water
- GWM Water
- Lower Murray Water
- Melbourne Water
- North East Water
- South East Water
- South Gippsland Water
- Southern Rural Water
- Western Water
- Wannon Region Water
- Westernport Water
- Yarra Valley Water

PRIVATE UTILITY MEMBER

- Suez
- Trility
- Veolia Australia

INTERNATIONAL UTILITY MEMBER

- Watercare NZ
- Wellington Water

STAKEHOLDER MEMBER

- NSW Office of Water
- NSW Water Directorate
- QLD Water Directorate
- Department of Health Victoria
- Vicwater

CONSULTANT MEMBER

- AECOM
- Arup
- Aurecon
- GHD
- Jacobs
- KPMG

Join WSAA

WSAA understand that your decision to join us needs careful consideration so we commit to giving you as much information as we can to help advise your choice.

If you wish to join as a Stakeholder, a Consultant or as a Utility Member with less than 25,000 water supply connections you can download and [complete the membership application form](#).

If you are a utility with more than 25,000 water supply connections or joining as a Private Utility Member please contact us. A member of the team will talk with you to understand your needs and ensure WSAA can deliver an exceptional service to your organisation.

All membership applications are reviewed and approved by our WSAA Board. The process to join can take up to three weeks.

Contact

Contact our team at info@wsaa.asn.au