

# WSAA Membership

The Water Services Association of Australia is the peak industry body that connects the Australian urban water industry.

## About WSAA

WSAA represent over 100 public and privately owned water or water related organisations. Our members provide water and sewerage services to over 25 million customers in Australia and New Zealand. We are primarily an association for utilities and many of our specialist groups and activities are only open to utility members. This structure ensures a candid exchange of information, experiences and ideas and sets WSAA apart from other water industry associations.

Formed in 1995 WSAA is a non-profit fostering the exchange of information between industry, government and the community, and promoting sustainable water resource management.

WSAA can demonstrate success in the standardisation of industry performance monitoring and benchmarking, as well as many research outcomes of national significance. The Executive of the Association retain strong links with policy makers and legislative bodies and their influencers, to monitor emerging issues of importance to the urban water industry. We are regularly consulted by decision makers when developing strategic directions for the water industry.

The Association facilitates collaboration, knowledge sharing, networking and cooperation in the urban water industry. Our strength lies in the support and contribution of our members and we are proud of their collegiate attitude which has led to industry-wide approaches to national water issues.

## The Association's main activities focus on four areas:

1. Fostering the exchange of information on education, training, research, water management, water and sewage treatment, water supply, sewage disposal and other matters of common interest;
2. Promoting debate on environmentally sustainable development and management of water resources and the community health requirements of public water supplies;
3. Industry performance and establishing benchmarks and industry leading practices for water service processes; and
4. Influencing national and state policies on the provision of urban water services and sustainable water resource management.

## Membership

WSAA membership gives you access to a network of like-minded water professionals whose work is to support and shape the urban water industry. The Association inspires a sense of community and provides a platform for increased knowledge sharing and cooperation.

We value your involvement and offer a myriad of groups and activities for you to engage in and really make a difference.

## Membership types

WSAA membership is available to public or private utilities, organisations or businesses providing water and/or sewerage services or organisations that have an interest allied to the urban water industry. We do not offer memberships to individuals.

WSAA Membership is divided into the following categories.

- **Utility Member:** A publicly owned water supply utility maintaining and providing a public service
- **Private Utility Member:** A private water supply company regulated by the government
- **International Utility Member:** A publicly owned water supply utility maintaining and providing a public service outside of Australia
- **Stakeholder Member:** Stakeholder bodies or organisations with an interest allied to the urban water industry
- **Consultant Member:** Private business with an interest allied to the urban water industry

## Membership fees for 2020/21

Our annual membership fees for public and private utilities are calculated, where possible on number of water supply connections. Our International Utility Members with more than 25,000 water supply connections receive a 30% discount, recognising that not all our services are relevant to them.

Utilities with less than 25,000 water supply connections, stakeholders and consultant suppliers are charged a fixed fee as shown below.

Membership category	Annual Membership Fee
Utility Member: < 25,000 water supply connections	\$7,400
International Utility Member: < 25,000 water supply connections	\$7,400
Stakeholder Member	\$11,400
Consultant Member	\$17,000

## Membership benefits

When you become a member of WSAA all your staff get access to a range of industry services and products designed to help you collaborate, influence, continually improve and in turn provide quality and value to your customers.

WSAA support our Members by providing five crucial services:

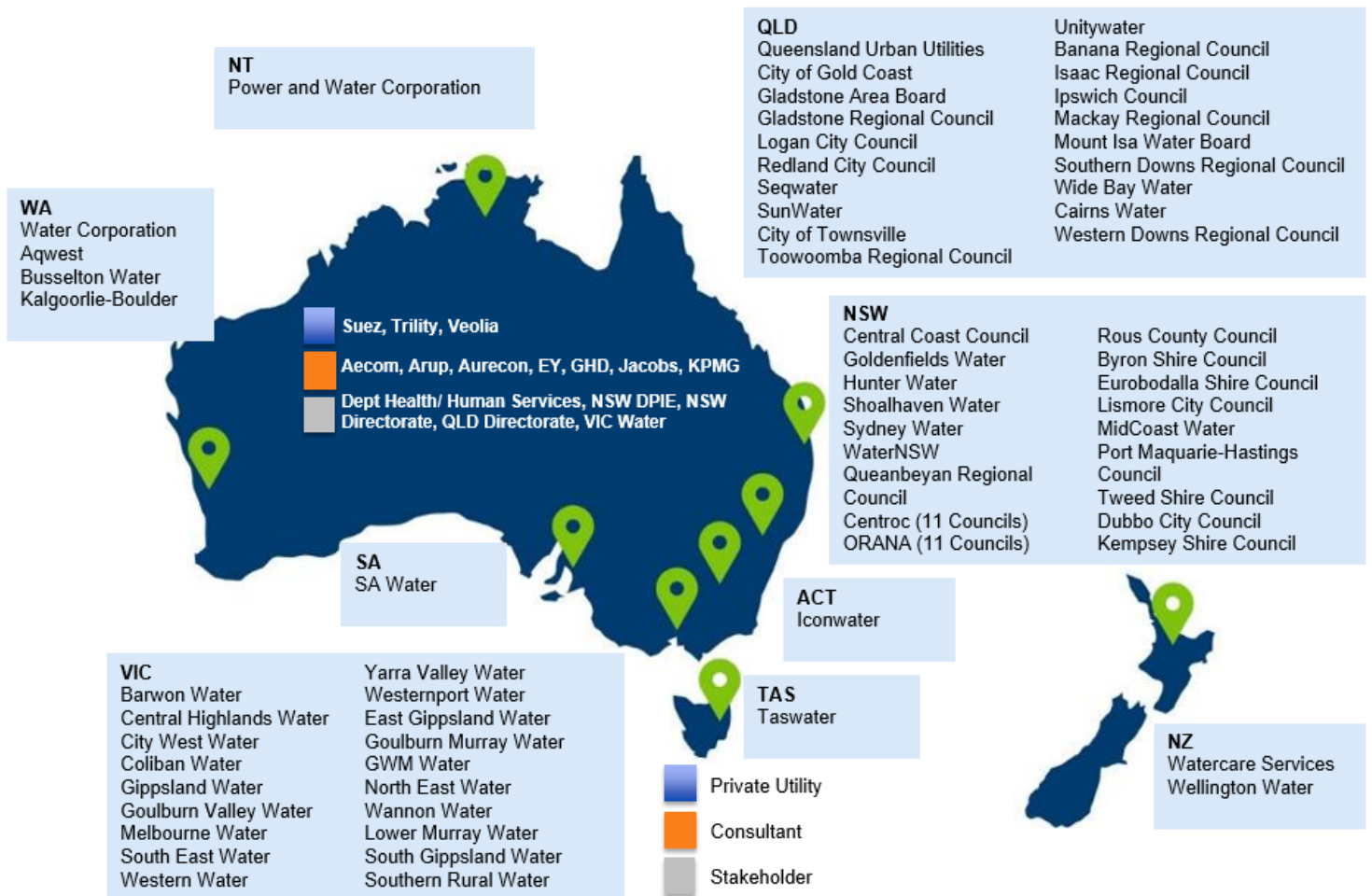
<b>NETWORKING</b> WSAA's events program gives our members the chance to network with peers, experts and business leaders both nationally and internationally. Our events cover all sectors in the water industry, in a variety of formats and provide the ideal environment to expand your business network.	<b>ADVOCACY</b> The WSAA Board and its committees develop positions on issues affecting our members. Through these positions we can influence national and state policies on the provision of urban water services and sustainable water resource management.	<b>ACCESS</b> WSAA provides you access to a diverse range of committees, networks, projects and discussions. Our activities focus on current and future industry challenges, innovation, best practice and everything that supports your organisation to continuously improve.	<b>EXPOSURE</b> As the peak body of the Australian water industry we offer a strong advantage for businesses associated with our services and events. Your organisation can be seen and allied with some of the biggest names and thought leaders in the business.	<b>INFORMATION</b> WSAA is committed to providing up to date information and trusted data and resources for members on issues affecting their business. We work hard to ensure you know the essentials for best practice and utility excellence.
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Key member benefits:

- Invited to all WSAA Members Meetings (held three times a year for MD/CEO or nominated representative)
- Eligible to sit on all WSAA Committees (there are four Board Committees covering all aspects of the industry from customer to asset management and liveability)
- Representation on all specialist Networks/ Community of Practice
- Invited to all WSAA Network meetings and events
- WSAA team access
- Free suite of WSAA Codes to load onto utility intranet\*
- Eligible to apply for the young utility member personal development program
- Exposure to the WSAA utility membership
- Informed and consulted on emerging issues
- Eligible to take part in all WSAA subscription projects
- Regular MD and CEO update
- Full access to members site including online discussions and information sharing\*
- Logo displayed on WSAA website

\*Consultant Members are eligible for 50% off codes. Consultant/Supplier Members do not get full access to the Members community site and benefits.

## Our Members



## Join WSAA

WSAA understand that your decision to join us needs careful consideration so we commit to giving you as much information as we can to help advise your choice.

If you wish to join as a Stakeholder, a Consultant or as a Utility Member with less than 25,000 water supply connections you can download and [complete the membership application form](#).

If you are a utility with more than 25,000 water supply connections or a private utility member please contact Jaimie Hicks. Jaimie will talk with you to understand your needs and ensure WSAA can deliver an exceptional service to your organisation.

All membership applications are reviewed and approved by our WSAA Board. The process to join can take up to three weeks.

## Contact

Jaimie Hicks, Manager Engagement and Innovation Culture

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