

Urban water industry climate change position

The climate is changing and so are we. Through collaboration and partnership we commit to:

CONSERVE WATER

Reduce water loss in our networks and encourage our customers to value efficient and effective water use.



STRENGTHEN RESILIENCE

Strengthen economic and environmental resilience through smarter and better use of water, infrastructure, and holistic adaptation to climate change.

INDIGENOUS VALUES

Develop lasting relationships with Indigenous communities and businesses to ensure a partnership and stewardship approach to our shared challenges in water resource management.

GREENING AND COOLING

Leverage our unique advantage in water management to improve urban liveability and climate adaptation through green, cool and healthy environments.



The urban water industry will achieve net zero greenhouse gas emissions by 2050.

In many cases we are achieving net zero much sooner than 2050.

CUSTOMERS AND COMMUNITIES

Engage with customers and partner with communities and other sectors to build understanding of the trade-offs and cascading risks arising from our interdependencies, to achieve a balance between climate change costs and outcomes, including the needs of future generations.



HEALTHY WATERWAYS

Support healthy waterways to restore and regenerate ecological and community values.

CIRCULAR ECONOMY

Implement circular economy principles in managing resources including water, waste, energy and natural capital, to foster the transition to a more circular future.



The UN calls climate change 'code red for humanity'. Water utilities face different circumstances, capacity and capabilities, the industry will continue to partner together and collaborate with stakeholders, incorporating emerging research, to meet the challenges of a changing climate.