



# Urban water and the case for national action

## What do we want to achieve?

### Urban water

**\$24 billion in revenue**

**\$5 billion in cap ex**

**Employs over 30,000**

**30 x the size of rural water**

**Provides wider health benefits**

### Urban water outcomes

#### Customer value



#### Affordability



#### Long term supply



#### City shaping



## What are the national challenges?

### Water security gaps:

- No consistent definition and measurement for water security nationally
- Not able to discuss all options with community

### Hard to embed liveability outcomes and integrated water management

### Committing to financial resilience to support high investment needs

### Other national challenges:

- Regional capacity and capability
- Indigenous and remote services
- Research and innovation

## How can national action help?

Remove roadblocks to ensure better outcomes for customers

Providing collective agreement and focus on key priorities

Depoliticising sensitive issues when all jurisdictions agree to pursue action collectively

Creating a long-term focus to overcome short term barriers

Creating accountability and transparency for agreed outcomes

Providing incentives as a catalyst for reform that would not occur in individual jurisdictions

## Implementing a national agenda

### An urban water national initiative:

- a national water security framework
- recognise role of water in liveability and principles for integrated water management

### A new reform incentives framework

### A new national reporting regime

### A new national agency or mechanism to oversee commitments and an incentives framework