

# AMCV 2020

## Asset Management Customer Value 2020 Project

### **‘Excellence in asset management that delivers enhanced customer value’**

In 2020 the Water Services Association of Australia (WSAA) together with a consortia from Jacobs and Isle Utilities offers you the opportunity to participate in the Asset Management Customer Value project. The project benchmarks asset management life cycle functions and processes. Running since 2004, the program has included participants from countries across the globe.

*“...a holistic approach to comparing asset management lifecycle functions and processes that gives you the tools and information to drive process improvement. Let’s collaborate, learn from each other and drive value in our businesses and communities”*

### **Why should you participate in the asset management performance improvement project?**

The project benchmarks water utilities from Australia and New Zealand. It is built on the international Global Forum for Maintenance and Asset Management (GFMAM) 39 subjects and the Institute for Asset Management (IAM) framework, allowing comparison to other international benchmarking efforts based on these frameworks.

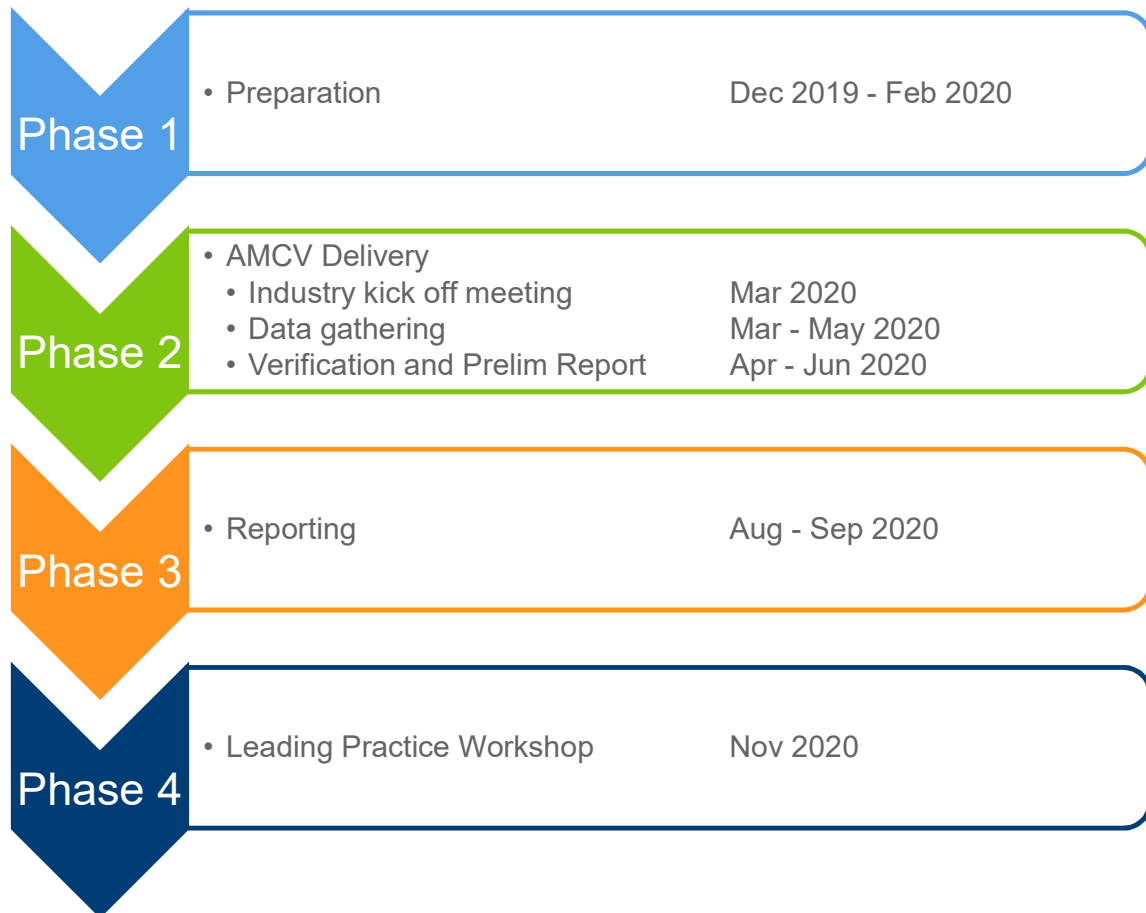
By participating you will get:

- A clear understanding of your asset management maturity compared to your peers
- Methodology that goes beyond ISO55001, based on the internationally recognised GFMAM 39 Subjects
- Fewer questions compared to previous years but with a 5 stage maturity assessment
- Confidential improvement opportunities tailored to your organisation
- Inside information on how the industry is dealing with asset management challenges
- An insight into trends and leading practice in asset management
- Unparalleled networking opportunities with industry leaders in asset management

### **What you will receive as part of this project**

- Experienced project mentoring consultation team
- An ability to select the preferred consultant/consultant team for your utility needs
- Direct engagement with the Executive team of each participant before and after the consultant assessment
- Confidential utility specific report
- Simplified reporting with ability for live interrogation of data via a Tableau database
- Draft utility report two weeks after independent consultant verification of results
- Leading practice conference and compendium of key case studies, along with contact details of practitioners for each case study
- Access to WSAA’s AMCV database and Tableau reporting tool

### Project timeline



### Register your interest

You will receive a formal invitation to participate via an Expression of Interest (EOI) document in December 2019, with contracts to be signed in February 2020. Register your interest by completing the attached EOI or contact:

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