

<b>Job Title:</b>	<b>Digital Analytics Specialist, WSAA</b>
<b>Location:</b>	Sydney or Melbourne, flexible, hybrid working model.
<b>Salary:</b>	Competitive salary
<b>Responsible to:</b>	WSAA Solution Designer

We welcome candidates from all backgrounds and value diversity and inclusion in our workplace. We encourage all applicants, including Aboriginal and Torres Strait Islander people, people with disability, LGBTIQ+ and culturally diverse communities to join WSAA.

### **About WSAA**

The Water Services Association of Australia (WSAA) is the peak industry body representing the urban water industry. Our members provide water and sewerage services to over 24 million customers in Australia and New Zealand and many of Australia's largest industrial and commercial enterprises. WSAA facilitates collaboration, knowledge sharing, networking and cooperation within the urban water industry. We are proud of the collegiate attitude of our members which has led to industry-wide approaches to national water issues. [www.wsaa.asn.au](http://www.wsaa.asn.au)

### **The Position**

Reporting to the Solution Designer, this key support role involves undertaking data analysis and data presentation to optimise the value of benchmarking and other data collected by WSAA projects, along with ensuring the optimal selection of data analytics and presentation tools. The successful applicant will be expected to:

- Understand and evaluate options to enhance the data presentation and integration between WSAA's databases, particularly operational benchmarking, asset benchmarking and customer benchmarking.
- Provide optimised data analytics and presentation for existing and new WSAA software tools using SQL, Tableau and advanced Excel (preferably VBA) and/or similar technologies.
- Provide assistance and advice on data gathering, manipulation and reporting tools.
- Provide assistance in ongoing maintenance of projects and BAU activities. Investigate and implement process improvement and optimisation steps.
- Assist in the development and maintenance of data governance principles and practices.
- Support WSAA staff in delivering optimised data analytics and presentation solutions for WSAA members.
- Ensure projects are delivered to a standard that meets WSAA and member requirements.
- Provide documentation support to develop project related documents e.g. process flow documents, powerpoint presentations etc.
- Provide recommendations for general digital transformations across the organisation along with support for in-house IT migration projects.

### **Key Selection Criteria**

The Digital Analytics Specialist will be required to demonstrate the following key attributes. Provide a response to each of the attributes mentioned below using the Situation Action Outcome (SAO) approach:

- Proven ability in developing data presentation and analysis solutions.
- Proven ability in using the Tableau or any other similar reporting tool.
- Proven ability in using excel, SQL for data analysis.
- Ability to work autonomously as part of a small team to deliver high quality outcomes.

- Effective communication and stakeholder management.
- Well organised and efficient with strong project management skills, including meeting tight deadlines and helping deliver projects within budget.

### **Experience and skills**

- Tertiary qualifications in information technology or equivalent.
- At least 1 to 4 years' experience in data analysis and data presentations.
- Knowledge of the water industry is desirable but not mandatory.
- Good to have (not mandatory) Experience with cloud data or web services, Tableau certification, Database knowledge – Oracle, SQL Server, PostgreSQL (one or more).
- Have an adaptable approach to work recognising that WSAA is a small organisation.
- Demonstrated ability to work well as part of a team and engage with stakeholders at all levels.
- High level of personal energy, motivated to achieve great outcomes for the urban water utility sector.
- High level of initiative with a willingness to keep exploring better ways of doing things and pursue new initiatives.
- High level of professionalism and personal integrity.

### **Terms of appointment**

The appointment is for an initial 2 year contract. A flexible and attractive remuneration package is available for the right candidate. The position can be based in Melbourne or Sydney. Some travel around Australia may be required.

### **How to apply**

To apply address the selection criteria above and send your CV with a covering letter to the contact below.

**Applications close 5.00pm Thursday 30 June 2022. Only successful candidates will be contacted. Previous applicants need not apply.**

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